



The Cianchette Building  
 43 Whiting Hill Road  
 Brewer, Maine 04412  
[www.emhs.org](http://www.emhs.org)

**EMHS MEMBERS**  
 Acadia Hospital  
 Affiliated  
 Beacon Health  
 Blue Hill Memorial Hospital  
 Charles A. Dean  
     Memorial Hospital  
 Eastern Maine Home Care  
 Eastern Maine Medical Center  
 EMHS Foundation  
 Inland Hospital  
 Maine Coast Memorial Hospital  
 Mercy Hospital  
 Rosscare  
 Sebecook Valley Health  
 The Aroostook Medical Center  
 VNA Home Health Hospice

**FINANCIAL ASSISTANCE POLICY SUMMARY:**

EMHS is committed to treating all patients who need our care regardless of their health insurance or financial status. In addition, we offer services to help you arrange for payment of your bill, from insurance billing to payment plans and financial assistance.

Financial assistance for medically necessary care is available for Maine residents who meet certain criteria. Financial assistance for emergency care is available for Maine residents and non-Maine residents who meet certain criteria.

**APPLICATION PROCESS:**

To apply for financial assistance, or to receive a copy of EMHS’ Financial Assistance Policy (FAP) and application by mail, contact your hospital’s Patient Financial Services department using the phone numbers or addresses listed at the end of this message, or on the internet at [www.billinghelp.emhs.org](http://www.billinghelp.emhs.org)

**ELIGIBILITY:**

- Gross family income at 150% or less of the FPL may qualify for 100% financial assistance
- Gross family income between 151% and 250% of the FPL may qualify for a discount of the patient’s responsibility of either 50% or the EMHS Hospital’s amounts generally billed percentage whichever is greater

Family Size	100% ASSISTANCE (150% FPL)	PARTIAL ASSISTANCE (250% FPL)
1	\$0 - \$18,210	\$18,211 - \$30,350
2	\$0 - \$24,690	\$24,691 - \$41,150
3	\$0 - \$31,170	\$31,171 - \$51,950
4	\$0 - \$37,650	\$37,651 - \$62,750
5	\$0 - \$44,130	\$44,131 - \$73,550
6	\$0 - \$50,610	\$50,611 - \$84,350
7	\$0 - \$57,090	\$57,091 - \$95,150
8	\$0 - \$63,570	\$63,571 - \$105,950
Each Additional Person	\$6,480	\$10,800

- The applicant will be asked if they have health or liability insurance to help pay for care. Liability settlements must be resolved prior to consideration.
- Financial assistance or free care is only available for medically necessary or emergency care services.

After the application has been reviewed, a determination of eligibility or non-eligibility will be made and the applicant will be notified of the decision.

Any eligible individual will not be charged more for their medically necessary or emergency care than the amount generally billed (AGB) to individuals who have insurance covering such care.

If the individual is eligible for assistance, the hospital will reverse, when possible, adverse results of any collection efforts and will refund any over-paid amounts to the individual. If necessary, the hospital will issue a new billing statement that represents the amount generally billed (AGB) to individuals with insurance. This amount will be calculated using the "look-back" method, based on actual past claims paid to the hospital by Medicare and by other private insurers.

If an individual does not qualify for financial assistance, they are entitled to ask for a fair hearing. The hospital will advise them how to apply for a hearing.

In the event of non-payment of any amount determined to be the responsibility of the patient/guarantor, and in the absence of an application for assistance, the hospital may refer the account(s) to an outside collection agency. Such action may result in an adverse entry on the patient's/guarantor's credit rating or the initiation of legal proceedings.

A paper copy of our Financial Assistance Policy is available upon request.

Une copie papier de notre politique d'aide financière est disponible sur demande.

Una copia en papel de nuestra Política de asistencia financiera está disponible a pedido.

**Acadia Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 207-973-5000

**Maine Coast Memorial Hospital**

50 Union St, Ellsworth, ME 04605  
207-664-5495

**Blue Hill Memorial Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 207-973-5000

**Mercy Hospital**

144 State St, Portland, ME 04101  
888-399-6171 or 207-553-6209

**Charles A. Dean Memorial Hospital**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-750-5001 or 207-973-5000

**Sebasticook Valley Health**

Dow Building, 447 N Main St, Pittsfield, ME 04967  
1-800-557-8578 or 207-487-4020

**Eastern Maine Medical Center**

Cianchette Building, 43 Whiting Hill Rd, Brewer, ME 04412  
866-306-7633

**The Aroostook Medical Center**

140 Academy St, Presque Isle, ME 04769  
207-768-4099 or 207-768-4481

**Inland Hospital**

200 Kennedy Memorial Drive, Waterville, ME 04901  
207-861-3055